SPAZLUX

Terms & Conditions

01 Scope of work

SPAZLUX is a brand of John Buildwell India Pvt. Ltd. SPAZLUX provides design and execution services as outlined in the approved proposal and drawings. Our services include concept design, detailed drawings, material selection and on-site execution. Any additional work requested beyond the agreed scope will be treated as a variation and billed separately.

02 Payment terms

Project payments follow this milestone structure:

- ₹50,000 - Booking advance upon confirmation, adjusted against the design confirmation payment.
- 50% of the project value - Upon design confirmation.
- 40% - Before installation.
- 10% - Before the final finish.

Payments must be completed within 7 days of invoice. Delays in payment may result in work suspension.

03 Cancellation policy

If a project is cancelled after work has started, payments made are non-refundable. Any balance for work completed up to the cancellation date will be payable by the client.

04 Execution timelines

Estimated timelines will be shared before execution begins. Delays may occur due to force majeure events such as natural disasters, strikes, supplier issues or government restrictions. SPAZLUX will communicate any timeline changes promptly.

05 Intellectual property

All designs, drawings and related materials created by SPAZLUX remain the property of SPAZLUX until full payment is received. After settlement, the client receives the right to use the designs only for the intended project. Unauthorised copying, sharing or reuse of SPAZLUX's designs is strictly prohibited.

06 Customer responsibilities

The client must ensure that the project site is ready and accessible before execution begins. This includes providing electricity, water, storage and safe working conditions. Delays due to site readiness may affect project timelines and could incur additional charges.

07 SPAZLUX responsibilities

- Using high-quality materials and maintaining workmanship standards.
- Following safety protocols on site.
- Providing supervision and coordination to ensure timely and quality execution.

08 Dispute resolution

In case of any dispute, both parties agree to first attempt amicable resolution. If unresolved, all disputes shall fall under the exclusive jurisdiction of the courts in Tirunelveli, Tamil Nadu, India.

09 Acknowledgement

By engaging SPAZLUX, you confirm that you have read and agreed to these Terms & Conditions.